Relaunching Learning from Excellence

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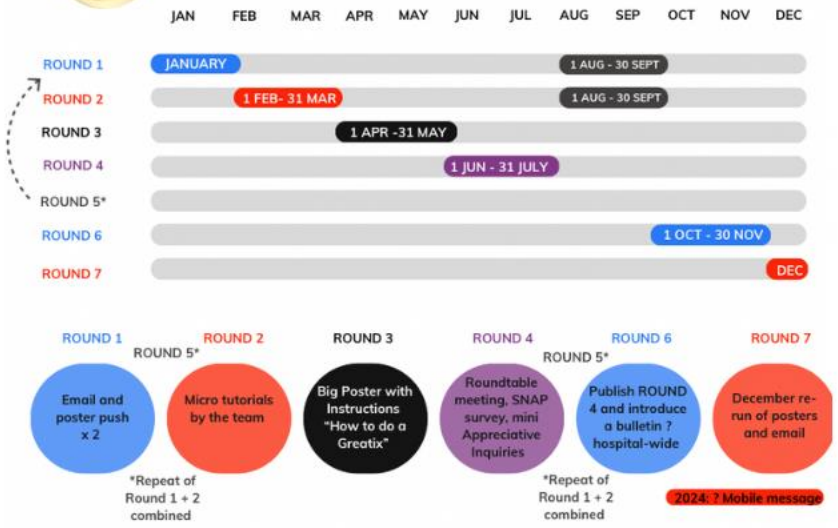
Concern about healthcare professionals' work-related well-being, moral injury and burnout is only increasing. As part of a Quality Improvement Project aimed at increasing positive feedback, improving departmental morale, inter-specialty relations and promoting a safety-II culture, we aimed to increase the number of submissions to our Learning from Excellence programme (known locally as "Greatix").

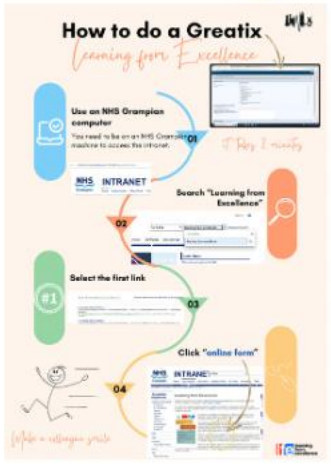
01 Ideas

02 Timeline

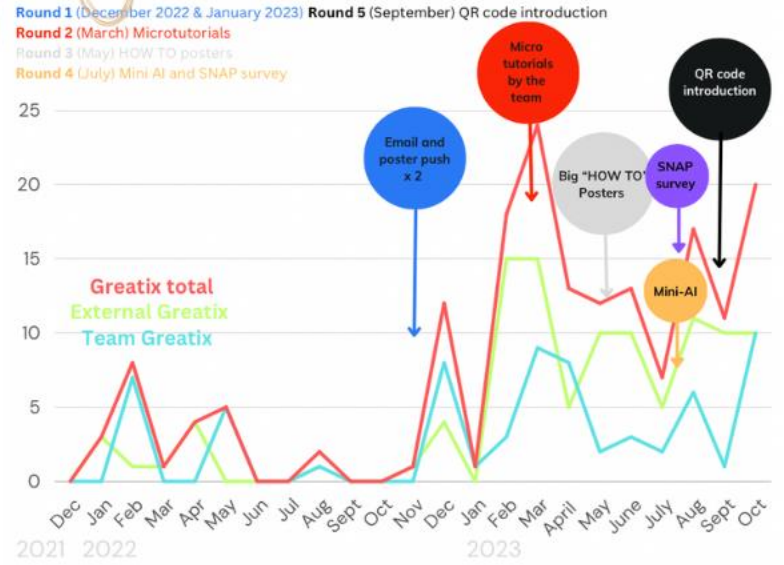


03 Posters & cards

04 Rounds

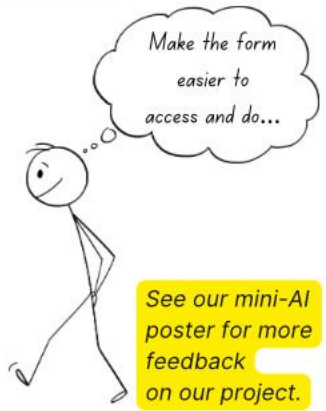


05 Progress



After launching our project, we have showed a significant rise in departmental participation. From 1-2 per month in the year prior to relaunch, we are now seeing most months with the number nominated in double figures (9/11 months). From 1st December 2022 until 23rd October 2023, we have had 148 nominations (one form often mentioning more than one person, so many more cards have been sent).

Mini-AI



Hope

Our hope is to use Learning from Excellence to embed and grow safety-II in our department. Our Clinical Governance programme currently centres around mortality and DATIX, next year it will also hopefully include Greatix.

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