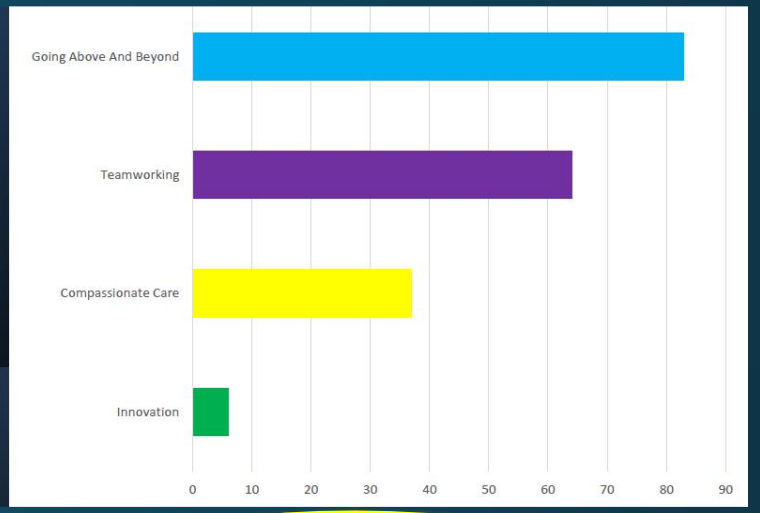
Quarterly Excellence reports

Stuart Kennedy, Paediatric Haematology/Oncology, Oxford University Hospitals NHS Foundation Trust

Oxford University Hospitals NHS Foundation Trust

The Idea: All staff in the Oxford University Hospitals NHS Foundation Trust can submit excellence reports on individuals/teams through the Ulysses reporting system. To celebrate excellence in the Children's directorate I create a quarterly report summarising all the excellence reports made over the past quarter within the directorate. The report contains a variety of graphs and statistics on excellence reports compared with previous quarters as well as other directorates around the hospital, at the heart of the report however is a handpicked selection of my favourite reports.

Children's Commonest Theme Jul 23 – Sep 23



Some examples:

S is always so happy and smiley. She is always so willing to help and she makes patients, parents and staff feel valued and listened to.

H organised an Easter egg hunt around the ward for the children in over Easter weekend. Several parents commented how lovely this was as the children then didn't miss out on things from home and 'made their child's day'. Was such a thoughtful idea for the children and their families. Well done H

S's sense of teamwork needed to be commended , in some way I hope this nomination will let her know how much we appreciate her contribution to the unit

Mr P had to deliver some news to a parent that was potentially quite difficult to hear. He managed this with such compassion and gentleness. He was so gentle and calm, pulling on personal experience to help support the mother. He was able to very very honest but was still able to give hope and reassurance. The mother really appreciated the information and how it was delivered. Thank you for the time you took to speak to this mother and from a fellow health care professional, it was brilliant care.

E is always a pleasure to work with, kind, smiley, polite and bubbly. She brings an energy to the ward to lift the spirits. Always a pleasure to work with.

M goes out of her way to provide support and a listening ear to her colleagues. She is extremely thoughtful, approachable and her compassion is invaluable to many.

Conclusion: Summarising these reports is awe inspiring and makes me proud to be part of my directorate/hospital, our staff are amazing! Sharing the reports allows us to celebrate, learn and reflect on their stories hopefully giving staff a boost of inspiration and hope.