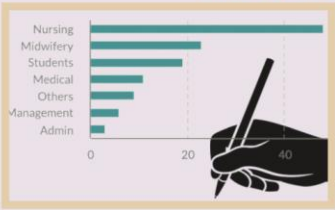
GREATix

NHS
Milton Keynes University Hospital
NHS Foundation Trust

Mentorship & Hope



GREATix is well established in Milton Keynes University Hospital NHS Foundation Trust. The database formed in 2017 is a useful resource. We demonstrate extraction of information using Business Intelligence to facilitate learning and enable Quality Improvement in the hospital.

Morale has hit an all-time low amongst Health Care staff. The guidance, support and compassion of colleagues gives the inner strength during challenging times, enabling one to achieve career goals. The GREATix nominations clearly demonstrate how staff have benefitted from mentorship.

"A mentor is someone who allows you to see the hope inside yourself."
Oprah Winfrey

The Business Intelligence Colleagues used a query that adds extra relevance to the term searched for. They looked for the term "mentor" and other words for which mentor is the root. There was a total of 120 nominations. Out of these, 60% of the entries were by nurses and midwives.

Going forward:
- Exploring the relationship between mentorship and hope by interviewing the reporters starting with the 2023 entries.
- Highlighting the benefit of mentorship in the Trust through GREATix communication channels.

I think of Mr Patel as an inspiring mentor. I have seen him provide flawless care to surgical patients at MKUH. In the operating room he is an inspiring surgeon; I have seen him perform technically challenging procedures with ease. Most importantly, he is one of the best surgical educators in the hospital and he has an abundance of patience and kindness when teaching junior staff. With patients, he is thoughtful, insightful and provides decisive (yet holistic) management plans. He is highly regarded by all members of the surgical department and by his patients. Specific examples of the excellent care he has provided MKUH patients are too many to list and would surely provide an underestimation of his contribution. During my short time at this hospital, I have found him to be a priceless mentor. As he is an inherently humble surgeon, I feel his massive contribution to the training of young surgeons like myself, and to patient care, is not fully recognised, I hope this GREATix will do a small amount to rectify this.

Joy is an experienced senior nurse in the Recovery Ward and it is always a pleasure to learn from her especially when it comes to paediatric patients. Joy freely offers pearls of wisdom and practical suggestions when covering this part of our recovery and I always feel calm and prepared for any of the challenges to be faced when working in this difficult environment. Joy is also an excellent mentor when it comes to students as well and it is a real pleasure to hear her teach and learn from her students as well.

Having someone who consistently encourages and supports you is incredibly valuable. Jane has been that person for me, providing unwavering support as I practice administering IV medications. Her encouragement has been instrumental in building my confidence and ensuring that I feel secure in my abilities.