LET GREATER GLASGOW AND CLYDE FLOURISH

NHS Greater Glasgow and Clyde

learning from excellence

We hope to share with you how LFE started and has developed in NHS Greater Glasgow and Clyde Specialist Children's Services. In 2019 after hearing about LFE from RHC clinicians we wondered if we could adopt it in Community Paediatrics and CAMHS?

Discover

Does your Team know about LfE? (You'll find lots of information via the LfE website)

- What systems do you currently use? E.g Datix? (No need to reinvent the wheel!)
- Management support and Business support are key to the success of our group
- We tried it, we ate some cake together & we gave it a go! 🍰

Dream

Next Steps

- We want to share our experience with other teams nationally
- We want to offer peer support to other CAMHS and Community Paediatric Teams
- We will celebrate with SCS staff via our annual LFE Event in 2024
- We will attend LFE 5 and let's see what happens next...!

Design

What we do

The multidisciplinary LFE review team consists of professional leads ,clinical and admin staff who review the submissions every 4-6 weeks (1 hour meeting on Teams). Individual staff are then contacted by email by one of the team and are provided with a congratulations award card and a copy of the full submission which is shared with their line manager.

Destiny

Since the first submission in 2019 there have been 297 LFE awards.
Appreciative Inquiries (AI) have been introduced to explore some LFE and wider learning.
The LFE team became aware it was the 'meeting we look forward to' and the post meeting positivity and productivity following reading the submissions. To spread this more widely we have had annual celebration events on teams including sharing of videos from those receiving LFE, submitting LFE and appreciative inquiries. These have been attended by over 300 SCS staff
LFE poster updated and a QR code added
Lfe for whole teams and for patient /parent feedback added after hearing about the virtuous cycle from Chris Gillespie at LFE 4
Staff are welcome to come along to one of our meetings and we include LFE as part of our induction for new staff .

SCS Specialist Children's Services

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