

## A National Quality Improvement Team's Story

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### Introduction

GREATix is how we formally recognise excellence amongst our colleagues, provide positive feedback and say thank you.

Staff can nominate a colleague by scanning the QR code below and completing the small nomination form.

There have been 45 nominations submitted between September 2020 and August 2021.

### Themes

Since July 2021 those who nominate are asked to select a theme to describe their nomination.

Theme categories are:



Leadership  
2 nominations



Communication  
5 nominations



Team working  
9 nominations



Other:  
Wellbeing



Link to report: <https://bit.ly/2Vb8Pxx>

### Examples

'...shared the ... collaborative project charter partially completed to help teams. This is a great idea and transferrable. Thanks.'

*'Especially kind, understanding and with a very calm influence when things go a bit topsy turvy'*

'...showed leadership and diligence when creating the ... web pages and resources. Their hard work made us all look good'

### Impact

*'It's really made my week! Means a lot, especially in an area where I really don't feel I've done a good job so extra big thank you'*

Positive feedback about excellence and recognising the contributions colleagues have made is now daily work.

### Future

We plan to promote this approach through our 'Sharing Improvement Network' and other formal and informal networks, including a special 'Secret Santa Gift of Thanks' edition during December.