Positive Reporting and Appreciative Inquiry in Sepsis (PRAISe) – an improvement project protocol

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Introducing lfe learning from excellence ?

'How do you know it works?'

'Where's the empirical evidence?'

"Let's get everyone talking about it!"

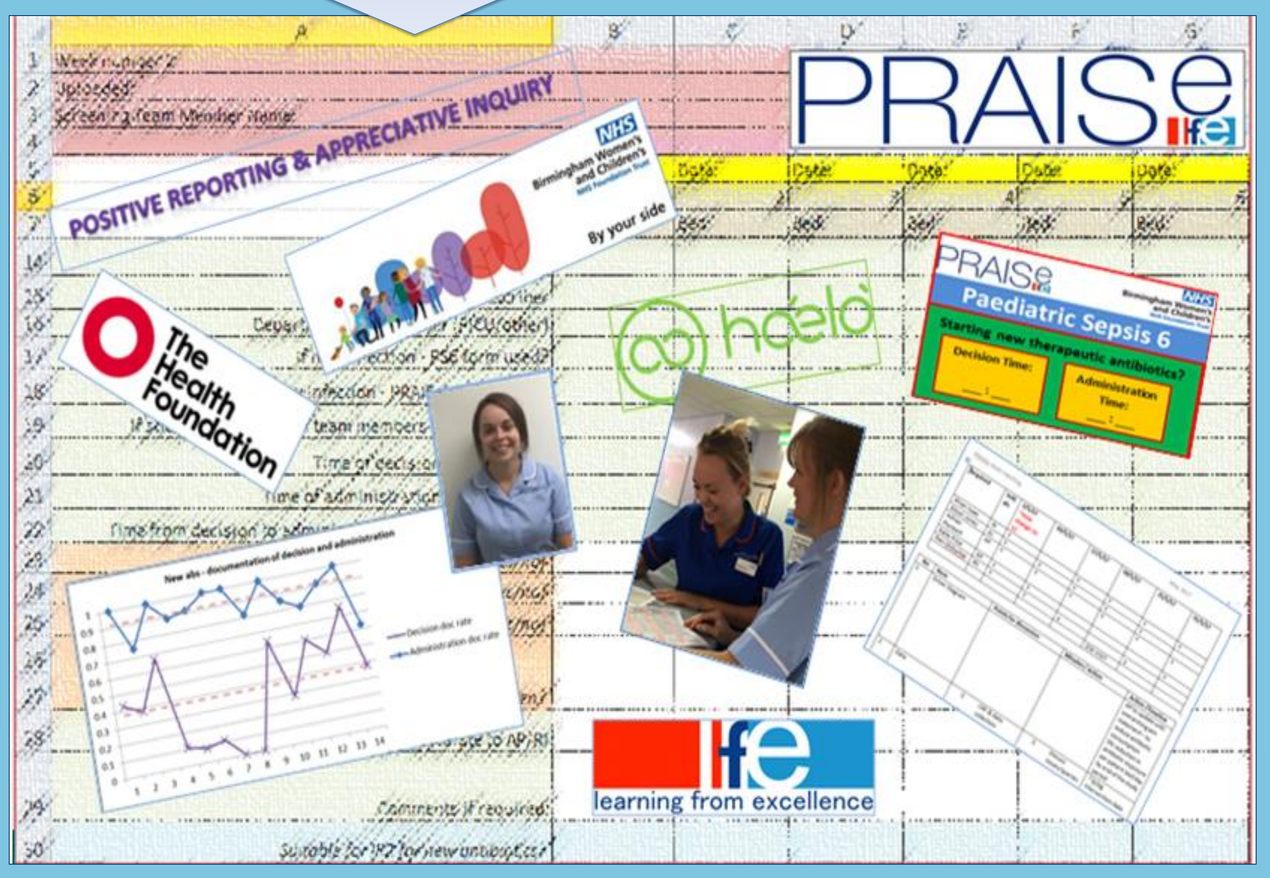
Introduction

The PRAISe Project tests the hypothesis that positive reporting and appreciative inquiry (AI) can be used as an intervention (a method to facilitate change and improvement) in the related areas of sepsis management and antimicrobial stewardship.

Method

15 months of sepsis/antimicrobial stewardship data collection: baseline, intervention & post intervention; 31 drug charts screened every week; positive reports (IR2s) generated for 'gold standard' prescribing & excellent stewardship practice; Mini-AI conversations (10mins at bedside)

"There is a general ethos about prescribing standards here"



Improvement Cycles - driven by continuous data & Mini-AI themes

- Data collection tool had several iterations
- PRAISe sticker created to document time of decision to treat sepsis
- Antibiotic choice focused on Meropenem usage
- Additional IR2s and emails seeking insights into good practice

Improvement Science

- Clinical & Quality Improvement Lead
- Multidisciplinary team champions
- Clear, credible objectives & metrics
- Pilot
- Run charts & improvement cycles
- Communication

Appreciative Inquiry Protocol

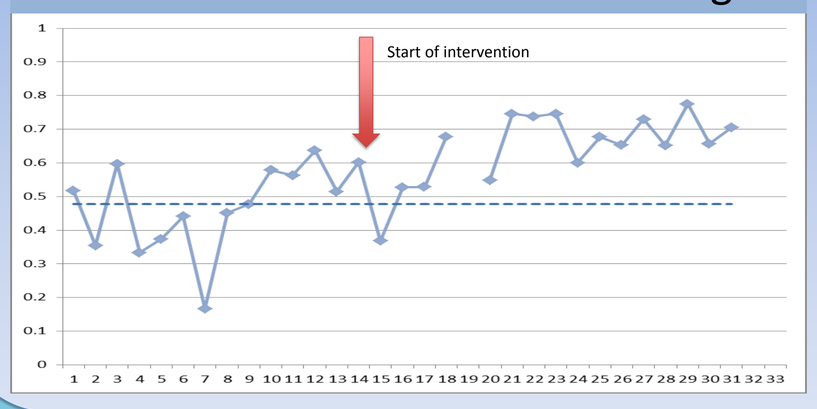
PRAISe Mini Appreciative Inquiry

LfE report number	
Subject of report/role	
Participants	
Date of interview	
Definition Purpose of meeting	
Discovery Please describe what happened that day? What was it about you &/or the team that made it happen? What were the challenges and what techniques did you use to overcome them? How did it feel?	
Dream Imagine, in 2 years' time, that situation is routine. What has changed? What are the smallest steps we could take to make that happen?	
Design/Destiny How can we promote and share this excellent practice?	
Time Taken	

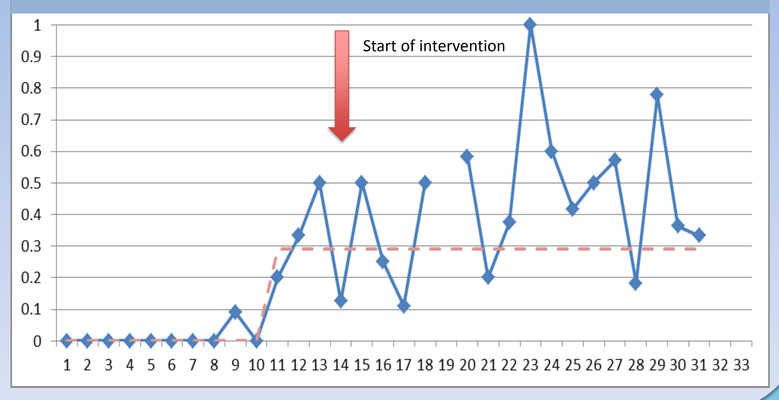
"The PRAISe sticker helps everyone to focus"

Interim Results

Rate of Gold Standard Prescribing



Use of PRAISe Sticker



Conclusions

It appears that positive reporting and AI can have an impact on clinician behaviour leading to improvement in selected metrics. Robust methodology & reliable data are needed to track improvements & provide credible results.

The AI themes inform on-going improvement measures.

AppreciatingPeople Experts in positive organisational development

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