



## learning from excellence *workshop programme*

**22nd January 2016, 10:00am - 4pm** Education Centre, BCH

*'tell me how you measure me, and I will tell you how I will behave.'* Eliyahu Moshe Goldratt

|       |   |                                     |
|-------|---|-------------------------------------|
| 10:00 | Welcome, and aims for the day   | Fiona Reynolds &<br>Adrian Plunkett |
|       | <b>Learning from Excellence at BCH</b>                                  |                                     |
| 10:10 | Philosophy and background   | Adrian Plunkett                     |
| 10:25 | BCH Excellence reporting data   | Nicki Kelly                         |
| 10:40 | Excellence reporting in Quality Improvement –<br>a pilot project (PRIP) | Gaby Morley                         |
| 10:55 | Appreciative Inquiry and the “reverse SIRI” (IRIS)                      | Simon Blake                         |
| 11:10 | Safety 2: the concept, and practicalities                               | Jane Cassidy                        |
| 11:25 | <i>Tea/Coffee break</i>   |                                     |
| 11:40 | Demonstration IRIS  | BCH LfE team                        |
| 12:40 | <i>Lunch (provided)</i>   |                                     |
|       | <b>Learning from Excellence further afield, and related topics</b>      |                                     |
| 13:15 | Welcome back from lunch.  | Nicki Kelly                         |
| 13:20 | The search for excellence   | Chris Turner                        |
| 13:35 | Second- victim effect in trainees                                       | Camilla Kingdon                     |
| 13:50 | Critically Careful Forum in ED  | David Sinton                        |
| 14:05 | The Wessex experience (FERF)  | Kate Pryde                          |
| 14:20 | Establishing Learning from Excellence in another Trust                  | Emma Plunkett                       |
| 14:35 | Compassionate healthcare  | Mike Clift                          |
|       | <b>Learning from Excellence: Collaboration</b>                          |                                     |
| 15:00 | World Café session (with coffee!)                                       |                                     |
| 16:00 | Close   |                                     |





## Instructions for speakers:

Presentations will be 5 minutes per presentation with 10 minutes for discussion.

Facilities for Powerpoint presentation will be available, please bring your slides on a memory stick or email them in advance to [Adrian.Plunkett@bch.nhs.uk](mailto:Adrian.Plunkett@bch.nhs.uk).

## How to get here:

For detailed travel information please visit the Birmingham Children's Hospital travel website:

<http://www.bch.nhs.uk/find-us/maps-directions>

### By Train:

Birmingham Children's Hospital is close to three main railway stations in the city:

Birmingham Snow Hill - 5 minutes' walk

Birmingham Moor Street - 10 minutes' walk

Birmingham New Street - 15 minutes' walk

### By car:

If you come to the hospital by car, allow extra time for busy city centre traffic and potential parking difficulties. Have a look at the available parking options [here](#).

**We look forward to meeting you soon.**

