



## learning from excellence *workshop programme*

**22nd January 2016, 10:00am - 4pm Education Centre, BCH**

*'tell me how you measure me, and I will tell you how I will behave.'* Eliyahu Moshe Goldratt

10:00	Welcome, and aims for the day	Fiona Reynolds & Adrian Plunkett
	<b>Learning from Excellence at BCH</b>	
10:10	Philosophy and background	Adrian Plunkett
10:25	BCH Excellence reporting data	Nicki Kelly
10:40	Excellence reporting in Quality Improvement – a pilot project (PRIP)	Gaby Morley
10:55	Appreciative Inquiry and the “reverse SIRI” (IRIS)	Simon Blake
11:10	Safety 2: the concept, and practicalities	Jane Cassidy
11:25	<i>Tea/Coffee break</i>	
11:40	Demonstration IRIS	BCH LfE team
12:40	<i>Lunch (provided)</i>	
	<b>Learning from Excellence further afield, and related topics</b>	
13:15	Welcome back from lunch.	Nicki Kelly
13:20	The search for excellence	Chris Turner
13:35	Second- victim effect in trainees	Camilla Kingdon
13:50	Critically Careful Forum in ED	David Sinton
14:05	The Wessex experience (FERF)	Kate Pryde
14:20	Establishing Learning from Excellence in another Trust	Emma Plunkett
14:35	Compassionate healthcare	Mike Clift
	<b>Learning from Excellence: Collaboration</b>	
15:00	World Café session (with coffee!)	
16:00	Close	





## Instructions for speakers:

Presentations will be 5 minutes per presentation with 10 minutes for discussion.

Facilities for Powerpoint presentation will be available, please bring your slides on a memory stick or email them in advance to [Adrian.Plunkett@bch.nhs.uk](mailto:Adrian.Plunkett@bch.nhs.uk).

## How to get here:

For detailed travel information please visit the Birmingham Children's Hospital travel website:

<http://www.bch.nhs.uk/find-us/maps-directions>

### By Train:

Birmingham Children's Hospital is close to three main railway stations in the city:

Birmingham Snow Hill - 5 minutes' walk

Birmingham Moor Street - 10 minutes' walk

Birmingham New Street - 15 minutes' walk

### By car:

If you come to the hospital by car, allow extra time for busy city centre traffic and potential parking difficulties. Have a look at the available parking options [here](#).

**We look forward to meeting you soon.**

